

LAW SOCIETY OF YUKON



Complaint about Someone Else's Lawyer

1. INFORMATION – About you

Your name: Mr/Ms _____

Mailing Address: _____

_____ Postal Code: _____

Contact: Telephone – Home: _____ Work: _____

Cell: _____ E-mail: _____

What is the best way for the Law Society to contact you? home work cell e-mail

Are you currently represented by a lawyer in matters related to this complaint? Yes No

If yes:

Lawyer's name: _____

Address: _____

Telephone: _____ e-mail: _____

Were you previously represented by a lawyer in matters related to this complaint? Yes No

If yes: lawyer's name, address, telephone, email

Lawyer's name: _____

Address: _____

Telephone: _____ e-mail: _____

2. INFORMATION – About the lawyer in your complaint

Lawyer’s name: _____

Whom does this lawyer represent? _____

Have you discussed your concerns with this lawyer? Yes No

Is there anything this lawyer could do to address your concerns? _____

What would you like to see happen as a result of your complaint? _____

3. WHAT IS YOUR COMPLAINT ABOUT?

Does your complaint arise from a legal proceeding in which you are or were involved? Yes No

If yes, what is your involvement in this matter _____

Is the matter finished? Yes No

What kind of legal work is or was involved? (check all that apply)

- real estate
- wills and estates
- labour/employment
- corporate/commercial
- criminal
- collections/debtor/creditor
- civil litigation
- personal injury
- family/child protection/custody and access/divorce
- other [please specify]

Below are four subject areas of complaints 1) **service issues** 2) **integrity** 3) **conflict of interest** 4) **financial**. If your complaint is not about any of these matters, please describe your complaint in the space marked “**Other**”. **Please mark only the subjects that apply to your complaint.**

Service issues (for each box that you check, you **MUST** provide an example of what has taken place) – such as:

- Breach of confidentiality
- Failure to communicate
- Withdrawal of service/abandonment
- Failure to release file/records
- Inadequate representation

- Integrity issues** (for each box that you check, you **MUST** provide an example of what has taken place) - such as:
- Breach of orders, undertaking or escrow
 - Civility/rudeness/intimidation/abuse of power
 - Behaving dishonourably
 - Direct communications with represented parties
 - Misleading (a client, the Court, or others.)

- Financial issues** (for each box that you check, you **MUST** provide an example of what has taken place) – such as:
- Mishandling of Trust Accounts (improperly withholding trust funds, improperly disbursing trust funds)
 - Estate/Power of Attorney (failing to provide information to beneficiaries/communicate with beneficiaries)
 - Misappropriation (theft of trust funds or other client property)

- Conflict of interest issues** (for each box that you check, you **MUST** provide an example of what has taken place) – such as:
- Lawyer in a position of conflict
 - Business/financial relations with client

Other (please specify) _____

Details of your complaint Be factual. Give a detailed description of what has taken place and on what dates. If you like, use point form. Use a separate sheet of paper if you need more space. **Provide copies of documents that relate to your complaint.**

By signing this form, you:

- acknowledge that you are aware that a copy of this form and any attachments to it may be sent to the lawyer named in your complaint so that she/he may respond in a proper manner when asked to do so; and
- permit the Law Society to discuss your complaint with the lawyer named in your complaint to gather all information necessary to deal with your complaint.

Date: _____ 20____

Signature: _____

Send this form to: Law Society of Yukon
 #304 - 104 Elliott Street
 Whitehorse, Yukon Y1A 0M2
 Tel: 867-668-4231
 Fax: 867-667-7556
 E-mail: info@lawsocietyyukon.com
 Web site: www.lawsocietyyukon.com